

MHHS Qualification Advisory Group (QAG) Headline Report

Issue date: 21/05/2026

Meeting number	QAG 028	Venue	Virtual – MS Teams
Date and time	20 May 2026 10:00-12:00	Classification	Public

Actions

Area	Action Ref	Action	Owner	Due Date	Update
Previous meeting	QAG22-02	The Code Bodies to carry out risk assessments and outline the impact of PPs that are behind schedule when milestone decisions are presented to QAG for approval.	Code Bodies	17/06/26	ONGOING: To be undertaken when the next milestone decisions are presented.

Decisions

Area	Decision Ref	Description	Rationale
Headline Report and Actions	QAG-DEC121	The headline report of the previous meeting on 22 April 2026 was approved.	The Chair invited objections to the approval of the document, to which none were received.
Programme Milestones Related to QAG	QAG-DEC122	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the completion of T3-QU-0056 'Qualification Wave 3 Projected Execution End'.	The Chair invited objections to the approval of the milestone, to which none were received.

Key Discussion Items

Area	Discussion
<p>Headline Report and Actions</p>	<p>DECISION: The headline report of the previous meeting on 22 April 2026 was approved with no objections or comments (QAG-DEC121 – recording timestamp 00:01:16).</p> <p>The Chair reminded that action QAG22-02 will be ongoing till milestones are completed to ensure associated risks are considered.</p>
<p>Programme Milestones Related to QAG</p>	<p><u>Wave 3 QT Execution Start Update</u></p> <p>Code Bodies sought approval of a T3 milestone on the basis that all Wave 3 PPs have completed Test Execution. They added an update to the slide, noting all PPs have completed assurance review.</p> <p>DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the completion of T3-QU-0056 ‘Qualification Wave 3 Projected Execution End’ (QAG-DEC122 – recording timestamp 00:02:39).</p> <p>Code Bodies and the Chair thanked PPs for progress made.</p>
<p>MHHS Qualification Approach & Plan – Annex 4 Updates</p>	<p>Code Bodies provided an overview of changes to the MHHS QA&P following P495.</p> <p>They noted that the updated MHHS QA&P will be released for consultation on 18 May 2026 and due 02 June 2026.</p> <p>Code Bodies highlighted that a template will be provided for customers as part of the updated Annex 4. They noted that relevant parties will be contacted at the end of June, four months ahead of M14, to share the template and request plans for all unqualified MPIDs.</p> <p>Code Bodies encouraged PPs with any queries to reach out to MHHS-PAF@elxon.co.uk.</p> <ul style="list-style-type: none"> The I&C Supplier Representative queried the consequence of not submitting a statement of intent for unqualified MPIDs with no MSIDs, and the statement’s purpose. Code Bodies clarified that non-submission would constitute a code breach and that the statement is required to ensure full Supplier understanding and enable effective management of PPs.

<p>M14 Acceptance Criteria</p>	<p>The Programme reported progress against the M14 acceptance criteria, noting that criteria #1 and #3 are currently tracking Green.</p> <p>The Programme noted that a <u>DIP CR21</u> has been raised to enable the DIP Manager to onboard PPs in advance of their Qualification, de-risking the DIP onboarding timescales post Qualification, particularly for high-volume Migration Pathways 8 and 12, further strengthening criterion #3.</p> <p>The Programme and Chair noted DIP CR21 is currently out for consultation and encouraged representatives to notify constituents about the change request and its benefits.</p> <p>The Programme outlined that criterion #2 is tracking Amber due to an issue related to BSC Section C12.12.6. The issue noted that this section states sanctions will be uplifted when Qualification is complete, but in reality, it can only be uplifted once the PP go-live in ISD.</p> <p>The Programme noted that the implication of the BSC Section would mean Suppliers could register new customers via reverse migration which should not occur post-M14, leading to a mismatch between M14 and the process practicalities. Consequently, the Programme highlighted a BSC Mod proposal is being drafted to ensure the practicalities are aligned, with this expected to go to June BSC panel, followed by public consultation and Ofgem consideration.</p> <ul style="list-style-type: none"> • Ofgem queried the market impact of shifting sanction uplift from Qualification to ISD go-live, noting a ~10-day delay before Suppliers can onboard customers after resolving Qualification issues. The Programme outlined that Suppliers receive Qualification outcomes 1 working day after PAB, if successful, ISD is published the next working day, and a further 5 working days are required before go-live to allow Suppliers to load ISD. Therefore, the ~10 days are a practicality of the processes and cannot be shortened. Ofgem welcomed the BSC Mod proposal to explicitly note these practicalities, reinforcing incentives for Suppliers to not miss M14.
<p>Qualification Progress and RAID Review</p>	<p><u>RAID Review</u></p> <p>The Programme highlighted two key risk areas: individual PPs not completing testing on time potentially leading to sanctions and consequential impacts on central parties where delays disrupt planned resourcing and Qualification activities. However, they noted risks currently remain controlled with no high risks and milestones tracking positively.</p> <p>The Programme outlined that R1265 is being managed through proactive monitoring and engagement with PPs, alongside communications via the CLOCK to reinforce deadlines and required actions.</p>

	<p>They noted I276 has been downgraded from critical to high priority following agreement of a mitigation plan via the BSC Mod, detailed in the M14 Acceptance Criteria item above, though it remains a key focus area.</p> <p><u>Participant Escalation Update</u></p> <p>Code Bodies outlined a PP previously in Stage 4 Escalation noted in May PSG has been reduced to Stage 3 following communication with the Senior Responsible Director.</p> <p>They noted the PP has demonstrated an understanding of risks and obligations, including a rectification plan and provision of half the deliverables, with Code Bodies continuing to engage with the PP.</p> <p>The Chair and Code Bodies acknowledged the current effectiveness of the Escalation process.</p>
Programme Updates	The Secretariat took the Programme updates as read.
Summary and Next Steps	The Chair ran through the actions and decisions captured from the meeting and thanked everyone for attending.

Date of next meeting: Wednesday 17 June 2026

Attendees

Chair

Adrian Ackroyd (alternate for Warren Fulton)

MHHS SRO/Chair

Industry Representatives

Jonny Moore

RECCo Representative (as Qualification Agent)

Stuart Pitcher

DIP Manager

Helen Clarke

Supplier Agent Representative (Independent)

Gareth Evans

I&C Supplier Representative

David Moss

Elexon Representative (as Qualification Agent)

Graham Wood

Large Supplier Representative

Clare Hannah

Supplier Agent Representative

Kerry O'Donnell (alternate for Rachel Stringfellow)

Medium Supplier Representative

MHHS IM

Malinsa Abeyesundara

PMO

Jason Brogden

Programme Industry SME

Dominic Mooney

SIT Manager

Other Attendees

Jenny Boothe

Ofgem

Liam Evans

IPA

Devon Leslie

QT Assurance Lead

George Player

Elexon Qualification Team

Carlota Soumah Fernandez

REC Qualification Team

Apologies

Warren Fulton

MHHS SRO/Chair

Seat vacant

Small Supplier Representative

Erik Baguzis

iDNO Representative

David Yeoman

DNO Representative